# **PRIVACY POLICY**

Finant No. 24 (Pty) Ltd t/a Digital Wedge Technologies (Digiwedge) is an online platform dedicated to providing quality online payment gateway and automation solutions, online tee times and booking services as well as product sale and delivery in conjunction with, but not limited to, Jonas club management software.

This website, our related websites and any mobile site or mobile application that link to this Privacy Policy (collectively, the "Site", "Sites") are owned and operated by Finant No. 24 (Pty) Ltd t/a Digital Wedge Technologies with its principal place of business at Block B Pavilion Office Park, 12 Wessel Rd, Rivonia, Johannesburg, Gauteng, Republic of South Africa.

Digiwedge respects the privacy of your personal information and is committed to its protection.

This Privacy Policy governs the manner in which we process the personal information (as defined in the *Protection of Personal Information Act* or "*POPIA*") we collect from you or you provide to us.

YOU AGREE THAT THIS PRIVACY POLICY GOVERNS THE PROTECTION OF YOUR PERSONAL INFORMATION AND OUR USE OF YOUR DATA WHEN WE INTERACT WITH YOU IN VARIOUS WAYS AND ON VARIOUS PLATFORMS. ALL DISPUTES OVER PRIVACY AND YOUR DATA SHALL BE GOVERNED AS SET OUT IN THIS PRIVACY POLICY.

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## 1. INFORMATION WE MAY COLLECT FROM YOU

We may collect or record basic personal information which you voluntarily provide through completing forms on our Site, from our Client (the club in which you hold a membership or facilities you utilize), through questions you send to us, or through other means of communication between you and us. The categories of personal information

you provide may include:

- First and last name;
- Email address;
- Phone number;
- Mailing address;
- Password to register with us;
- Date of Birth (optional);
- Membership # at your registered Club;
- Gender (optional);
- Title;
- Any other identifier that permits us to make contact with you.

## 2. IP ADDRESSES AND COOKIES

We may obtain information about your general internet usage by using "cookies" and other tracking technologies as they help us to deliver a better and more personalised service.

You may refuse to accept cookies by activating the setting on your browser which allows you to refuse the setting of cookies. However, if you select this setting you may be unable to access certain parts of our site. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you log on to our site.

Please note that our advertisers and business partners may also use cookies, over which we have no control.

#### 3. DISCLOSURE OF YOUR INFORMATION

We may share your personal information with our affiliates, subsidiaries, contractors or third parties as necessary to carry out the purposes for which the information was supplied or collected, specifically:

- In the event that we sell or buy any business or assets, in which case we may
  disclose your personal data to the prospective seller or buyer of such business
  or assets.
- If our company or a substantial portion of our company's assets are acquired by a third party, in which case personal data held by us about our customers will be one of the transferred assets.
- If we are under a duty to disclose or share your personal data in order to comply with any legal obligation.
- In order to enforce or apply our terms and conditions of supply and other agreements, particularly with our Client(s).
- To protect the rights, property, or safety of Digiwedge, our customers, or others.

This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

Personal information will also be shared with our third-party service providers and business partners who assist with the running of the Sites and our services and products including hosting providers, email service providers and payment processing partners.

## 4. INTERNATIONAL TRANSFER OF YOUR PERSONAL INFORMATION

The data which we collect from you may be transferred to, and stored at, a destination outside the Republic of South Africa ("RSA"). It may also be processed by staff operating outside the RSA who work for us or for one of our suppliers. Such staff may be engaged in, among other things, the fulfilment of your order, the processing of your payment details and the provision of booking and support services. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

The data we collect from you and transfer to third parties outside of RSA shall only be to third parties who are subject to a law, binding corporate rules (as defined in POPIA) or binding agreements (as defined in POPIA) which provide an adequate level of protection similar to that of POPIA and that:

- Is in accordance with this policy;
- Includes provisions that are substantially similar to what is contained in this
  privacy policy to the further transfer of your data.

All information you provide to us is stored on our secure servers. Any payment transactions will be encrypted. Where we have given you (or where you have chosen) a password which enables you to access our services, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot

guarantee the security of your data transmitted to us; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

#### 5. PURPOSES OF PROCESSING YOUR PERSONAL INFORMATION

We use information held about you in the following ways:

- To ensure that our services are presented in the most effective manner for you and for your computer.
- To provide you with information, products or services which we feel may interest you.
- To carry out our obligations arising from the contract entered into between our Client and us.
- To allow you to participate in interactive features of our services.
- To notify you about changes to our services.
- To send you information regarding changes to our policies, other terms and conditions and other administrative information.

We may also use your data, or permit selected third parties to use your data, to provide you with information about goods and services which may be of interest to you and we or they may contact you about these.

We may also contact you to improve or maintain our administrative or security processes that relate to the services we provide. For example, if you have registered on our website but not yet set a password, we may contact you in order to request that you set a password.

If you are an existing customer, we will contact you with information about goods and services similar to those which were the subject of a previous transaction with you.

## 6. YOUR RIGHTS

You have rights under POPIA in relation to your personal information that we collect. These include the right to:

- Request access to your personal data;
- Request correction of your personal data;
- Request erasure of your personal data;
- Object to processing of your personal data;
- Request restriction of processing your personal data;
- Request transfer of your personal data; or
- Withdraw consent.

We will only retain your personal information for as long as is necessary to fulfil the legitimate purposes for which we collected the information. We undertake to regularly review the personal data we hold and to delete the personal information which we no longer require. We will keep your personal information for only so long as we need it in order to:

- To honour our contractual obligations with our Client and yourselves;
- To fulfil the purposes described in this document; or
- As required or permitted by applicable laws and regulations.

#### 7. ACCESS TO INFORMATION

You can review, correct, update, delete, object or otherwise exercise your rights as stated above, or request details of your personal information held by us at any time by contacting us using the contact information listed in the "Contact" section below.

Any access request may be subject to a fee to meet our costs in providing you with details of the information we hold about you.

## 8. CHANGES TO OUR PRIVACY POLICY

Any changes we may make to our Privacy Policy in the future will be posted on this

page and, where appropriate, notified to you by e-mail.

9. CONTACT

The "Responsible Party", as referred to in POPIA, is Digiwedge. We have appointed

Graham Leech as our Information Officer. Any questions, comments or requests

regarding your personal information or this Privacy Policy should be addressed to

the Information Officer:

Name:

Graham Leach

Address:

Block B Pavilion Office Park, 12 Wessel Rd, Rivonia,

Johannesburg, Gauteng, Republic of South Africa.

Email:

operations@digiwedge.com

**Phone No:** +27 (0) 10-035-0644

10. APPLICABLE LAW

This privacy policy will be governed by the laws of the Republic of South Africa. You

consent to the jurisdiction of the South African Courts for any dispute which may

arise out of this privacy policy.

Last Updated: 18 November 2021